Resident Onboarding Smartsheet

Susan Cummons

Holzer/Marshall Community Health Consortium

FM Resident Coordinator



Agenda

Introduction
Primary Objectives
Timeline
Summary

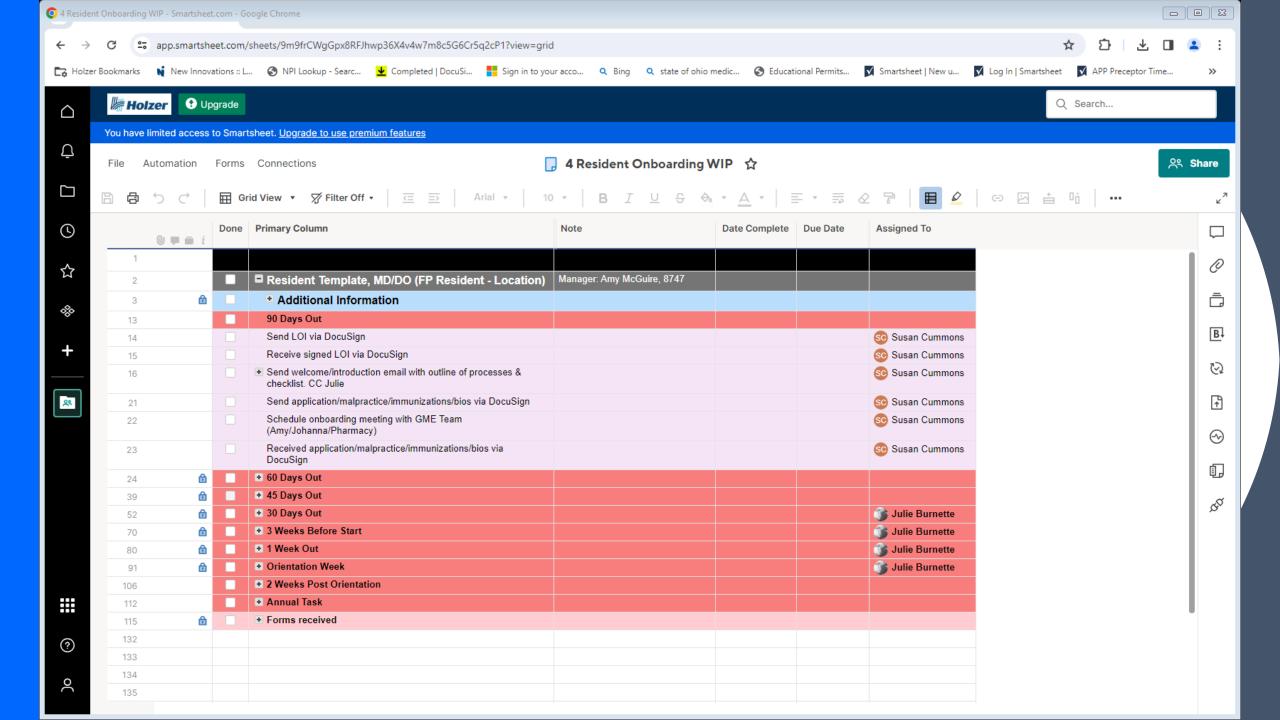


Introduction

At Holzer, the GME Resident Coordinator works with Provider Relations Onboarding Specialists to promote a smooth transition for our incoming Residents to the workplace environment.

Primary Objectives

- 1. Ensure training and compliance of the residents is completed during on-boarding.
- 2. To improve the administrative compliance accuracy and readiness of resident files.
- 3. Share process with other departments to improve their on-boarding processes.



Timeline



90 Days Out

Send Welcome/intro email w/ outline processes and checklist Send application/malpractice/immunizati on via DocuSign



45 Days Out

Coordinate w/ MCHC on required forms

Order Business cards, plaques, office needs

Confirm drug screen/background check date



3 Weeks Before Start

Verify Orientation schedule
Put Orientation binder together
Verify laptops, lab coats are
ready



Orientation Week 1 & 2

Professional Photo
Hand out all computer equip
Employee Health physicals /
Respirator fit test
computer training on EMR

Schedule onboarding meeting w/ GME Team

Send Pre-employment needs email

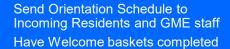
Set up Employee ID/ Computer user request

60 Days Out



Confirm Resident has housing

30 Days Out



1 Week Out

Areas of Focus

Completion of

Forms/Paperwork Sign off on items on Smartsheet and date – this closes out reminder email.

All Contracts signed and copies sent.

All Malpractice paperwork to Ins. person

Drug Screen and Background checks completed

Orientation Training

Computer access

Work with Dept Managers on schedules/continuity clinic access

EMR Training

RQI Training

Cornerstone Online Training

2 Week Post Check-In

Survey Distributed

Survey to check on what needs changed/added/etc.

Marketing

Check to see if Webpages have been updated with new Residents

Receive and distribute updated Holzer Resident Posters

GME Follow-up

Check w/ Continuity clinics/ Dept. Managers on resident progress

Discuss any changes needed for next year



Summary

This Smartsheet has improved GME, Provider Relations, and other departments using this sheet for accountability with due dates, items needed, and person responsible for task.



Questions??

Susan Cummons scummons@holzer.org