

# Well Child Check (WCC) Quality Improvement Project

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- North Olympic Healthcare Network (NOHN) is a Federally Qualified Health Center (FQHC).
- As an FQHC, we have certain measures we must meet and comply with to maintain our FQHC status.



## Why this project?

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Many items are not being completed during WCCs causing incomplete data needed for our Uniform Data Systems (UDS) reporting causing us to not meet WCC measures. The purpose is to make it easier for our providers to complete the WCC, thus reaching our goal of complete data.

# How was the need to improve our WCCs identified?

I worked with NOHN's Quality Department who helped identify the need for more complete Well Child Checks.

This project was already in development, but our Quality Team allowed me to participate and lead the project, with their help.

# Objectives?

The goal is to make it easier for our providers to complete all the pieces of a WCC to meet our annual goals for our UDS reporting.

Collaboration with other entities paves the way for more seamless care for our patients so we have begun working with our local pediatric clinic who has also been working to make this process smoother and easier to complete for their providers also. No need to reinvent the wheel.



## Benefit of the Project

The benefit of this project would help our clinic meet the Uniform Data System (UDS) requirements for well child checks.

## Data prior to start of project

- We are only completing all the portions of the Well Child Check 67% of the time...our goal is 100%, of course.
- Realistically, we are aiming for a 95+% completion rate.

# Project Timeline: 3 - 5 Years

This project will take many trials to see what will work to make the process smoother for all our providers and patients. It will take a minimum of three years to have enough data to analyze and determine which interventions worked best.





# Barriers

- The hardest part of this quality project is to get all involved parties together in a timely and regular basis.
- To get our providers invested in trialing a new process.





Let's make this fun...

We will have a competition to see who can reach their goal the quickest.

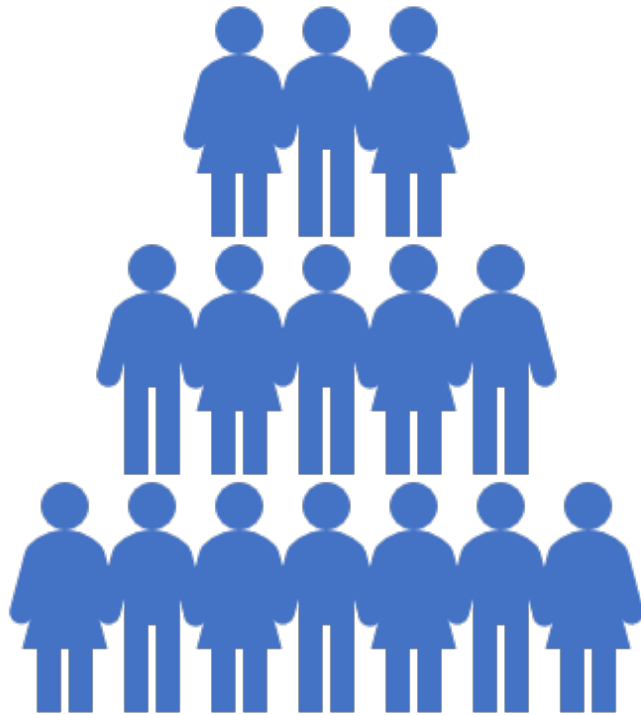
# Collaboration

We did not want to recreate the process so working with the peds clinic has given us new processes that work for them, and we will give them processes that work for us.

We have teamed with our local pediatrics clinic to combine their policies and procedures with NOHN's.



# How This Team Came Together



- Most of the team was already put together by the Quality Department but has expanded some to allow for one A.R.N.P./MA team to trial a new process.
- We have also begun to collaborate with our local pediatrics clinic which made our team larger.

# QI Project Sharing

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Thank You

Questions?